

# ION

Integration & Orchestration Network

## Technical Reference Guide

Infor ION · Architecture, Configuration & Administration

ION Desk

ION Connect

Workflows

Event Management

Pulse

Connectors

BODs

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## CHAPTER 1

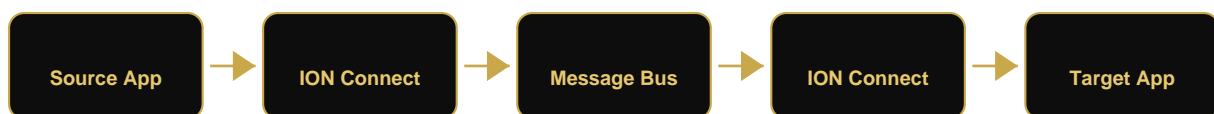
# Introduction to Infor ION

## 1.1 What is Infor ION?

Infor ION (Integration & Orchestration Network) is Infor's enterprise-grade middleware and integration platform. It provides a unified framework for connecting Infor applications with each other and with third-party systems using industry-standard Business Object Documents (BODs) and XML-based messaging.

ION sits at the heart of the Infor CloudSuite architecture, enabling event-driven integrations, automated workflows, real-time monitoring, and multi-enterprise connectivity without requiring custom point-to-point interfaces.

### High-Level ION Integration Flow



## 1.2 ION Architecture Overview

The ION platform is structured in clearly defined layers, each responsible for a distinct capability. Understanding this layered architecture is fundamental before working with any ION component.